



Internal Control

1. Control Environment

CAT Telecom PCL promotes and support to build appropriate internal control environment by creating the organization structure according to the business plan, clearly authorize the responsibility to the right operation, having the written code of conduct to use as operation guideline, as well as prioritizing the operation achievement by Key Performance Indicators (KPIs) to indicate the achievement of operators in all levels. Furthermore, the company has improved the human resources management system to be more effective by using Individual Development Plan (IDP) which is the preparation to be the leader and professional in the future, replacing the retired position in long term, as well as improving and enhancing the efficiency of human resources in all levels.

2. Risk Evaluation

CAT Telecom PCL has set up the policy and proceed the risk management process in the framework of COSO-ERM (COSO Enterprise Risk Management) to support organization and achieve the objectives according to business plan. The risk management and internal control committee shall have the meeting at least six times per year to evaluate risk factors from business operation and monitor the risk management results to be in the acceptable risk level.

3. Control Activity

CAT Telecom PCL has adjusted the organization structure together with the rules adjustment. Decentralized management and approved by the hierarchy could respond to growth of the company. The duties are appropriately separated according to internal control system as well as updating the operation manuals and regularly review the control activities to achieve the internal control objectives and follow the changing situation or risk.

4. Information and Communication

CAT Telecom PCL has continuously develop and improve the information system to support the company's expansion and operation and to use as sufficient, correct, and timely business decision for both financial and other information with effective internal and external communication channel. The employees shall receive the news through Intranet and e-mail system. The opinion is communicated and exchanged between management and staff to match the understanding through "Management meets staff, for you for CAT" activity. Thus, interested members could search for CAT Telecom PCL's information through www.cattelecom.com

5. Monitoring and Evaluating Results

The follow up and evaluation system of CAT Telecom PCL is set up for all activities continuously and frequently by comparing the operation results to KPIs both Ongoing Monitoring and Separate Evaluation such as Control Self Assessment (CSA) as regulated by State Audit Commission, Determination of Internal Control Standard B.E.2544 (2001). Internal Audit Bureau is also set up to build confidence, provide advices, In order to have good goverance within the organization Risk management and Internal Contral are appropriate.